

**Details of investor complaints received by Indian Clearing Corporation Limited in March 2025  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	-	-	-	-	-	-	5.6
2	SEBI (SCORES)	2	2	4	3	1	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>2</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>1</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in February 2025  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	-	-	-	-	-	-	12
2	SEBI (SCORES)	3	5	8	6	2	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>3</b>	<b>5</b>	<b>8</b>	<b>6</b>	<b>2</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Additional information:** Out of the 07 re-opened cases (SEBI re-opened some cases/queries on 25<sup>th</sup> February 2025), ICCL has responded to all of them except one, for want of more information.

**Details of investor complaints received by Indian Clearing Corporation Limited in January 2025  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	-	-	-	-	-	-	10.33
2	SEBI (SCORES)	4	14	18	15	3	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>4</b>	<b>14</b>	<b>18</b>	<b>15</b>	<b>3</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in December 2024  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	-	1	1	1	-	-	7.25
2	SEBI (SCORES)	2	5	7	3	4	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>2</b>	<b>6</b>	<b>8</b>	<b>4</b>	<b>4</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in November 2024  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	-	-	-	-	-	-	7.86
2	SEBI (SCORES)	1	8	9	7	2	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>1</b>	<b>8</b>	<b>9</b>	<b>7</b>	<b>2</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in October 2024  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	-	-	-	-	-	-	10.35
2	SEBI (SCORES)	9	23	32	31****	1	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>9</b>	<b>23</b>	<b>32</b>	<b>31</b>	<b>1</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

\*\*\*\* include 3 Complainants who have opted for ODR (online dispute resolution), so the complaints were considered as resolved in the month of October 2024.

**Details of investor complaints received by Indian Clearing Corporation Limited in September 2024  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	-	-	-	-	-	-	21
2	SEBI (SCORES)	5	10	15	6	9	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>5</b>	<b>10</b>	<b>15</b>	<b>6</b>	<b>9</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes total complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

Details of investor complaints received by Indian Clearing Corporation Limited in August 2024 (excluding Commodity Derivatives Segment)								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	-	-	-	-	-	-	27.17
2	SEBI (SCORES)	7	4	11	6	5	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>7</b>	<b>4</b>	<b>11</b>	<b>6</b>	<b>5</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$



Details of investor complaints received by Indian Clearing Corporation Limited in July 2024 (excluding Commodity Derivatives Segment)								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	1	-	1	1	-	-	16.50
2	SEBI (SCORES)	1	7	8	1	7	-	
3	Members	-	-	-	-	-	-	
4	Other Sources (if any)	-	-	-	-	-	-	
	<b>Grand Total</b>	<b>2</b>	<b>7</b>	<b>9</b>	<b>2</b>	<b>7</b>	<b>-</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in June 2024  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	1	1	0	1	0	17
2	SEBI (SCORES)	0	2	2	1	1	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

Details of investor complaints received by Indian Clearing Corporation Limited in May 2024 (excluding Commodity Derivatives Segment)								
Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	1
2	SEBI (SCORES)	0	1	1	1	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	1	1	1	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	

#### Notes -

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in April 2024  
(excluding Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

Month-wise data for the current financial year (2024-25) (As on March 31, 2025)					
Sr. No.	Month (2024-25)	Carried forward from previous month	Received	Resolved	Pending
1	April' 24	0	0	0	0
2	May' 24	0	2	2	0
3	June' 24	0	3	1	2
4	July' 24	2	7	2	7
5	August' 24	7	4	6	5
6	September' 24	5	10	6	9
7	October' 24	9	23	31	1
8	November' 24	1	8	7	2
9	December' 24	2	6	4	4
10	January '25	4	14	15	3
11	February' 25	3	5	6	2
12	March' 25	2	2	3	1
<b>Grand Total</b>			<b>84</b>	<b>83</b>	

Year-wise data (for 5 years on rolling basis) (As on March 31, 2025)					
Sr. No.	F.Y.	Carried forward from previous year	Received	Resolved	Pending
1	2020-21	0	0	0	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
4	2023-24	0	24	24	0
5	2024-25*	0	84	83	1
<b>Grand Total</b>			<b>108</b>	<b>107</b>	

*Note – \* Till March 31, 2025*

**Details of investor complaints received by Indian Clearing Corporation Limited (ICCL) for March 2025  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited (ICCL) for February 2025  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$



**Details of investor complaints received by Indian Clearing Corporation Limited (ICCL) for January 2025  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited (ICCL) for December 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited (ICCL) for November 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited (ICCL) for October 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited (ICCL) for September 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited (ICCL) in August 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes -**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in July 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes –**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in June 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes –**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$



**Details of investor complaints received by Indian Clearing Corporation Limited in May 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes –**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

**Details of investor complaints received by Indian Clearing Corporation Limited in April 2024  
(Commodity Derivatives Segment)**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending for less than 3 months**	Pending for more than 3 months**	Average Resolution time*** (days)
1	Directly from Investors	0	0	0	0	0	0	Not Applicable
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Members	0	0	0	0	0	0	
4	Other Sources (if any)	0	0	0	0	0	0	
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Notes –**

\*Includes complaints of previous months resolved in the current month, if any.

\*\*Includes complaints pending as on the last day of the month, if any.

\*\*\*Average resolution time =  $\frac{\Sigma(\text{time taken to resolve each complaint in the current month})}{\Sigma(\text{number of complaints resolved in the current month})}$

Month-wise data for the current financial year (2024-25) As on March 31, 2025 - Commodity Derivatives Segment					
Sr. No.	Month (2024-25)	Carried forward from previous month	Received	Resolved	Pending
1	April' 24	0	0	0	0
2	May' 24	0	0	0	0
3	June' 24	0	0	0	0
4	July' 24	0	0	0	0
5	August' 24	0	0	0	0
6	September' 24	0	0	0	0
7	October' 24	0	0	0	0
8	November' 24	0	0	0	0
9	December' 24	0	0	0	0
10	January '25	0	0	0	0
11	February' 25	0	0	0	0
12	March' 25	0	0	0	0
<b>Grand Total</b>			<b>0</b>	<b>0</b>	

<b>Year-wise data (for 5 years on rolling basis)</b> <b>As on March 31, 2025 - For Commodity Derivatives Segment</b>					
<b>Sr. No.</b>	<b>F.Y.</b>	<b>Carried forward from previous year</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
<b>1</b>	2020-21	0	0	0	0
<b>2</b>	2021-22	0	0	0	0
<b>3</b>	2022-23	0	0	0	0
<b>4</b>	2023-24	0	0	0	0
<b>5</b>	2024-25*	0	0	0	0
<b>Grand Total</b>			<b>0</b>	<b>0</b>	

*Note – \* Till March 31, 2025*