

Escalation Matrix Coordinates

1. General Segments

<u>Query Type</u>	<u>1st Level Co-ordinate</u>	<u>Escalation Co-ordinate</u>
Collateral/ Intraday- EOD Short Allocation / Early Pay-in of Funds /FD /BG / Cash Release/ Non-cash Pledge & un-pledge, G-sec and other Non-cash collateral, Cash allocation to other segments, Allocation, API	Abhijit Darekar 22728702/9769597210 Hitesh Shah 22728264 / 9819555366 Collaterals@icclindia.com	Akshat Chaturvedi 22725898 / 8355861633
Derivatives Settlements / Margin reporting, Eq Derivatives and Currency derivative/IRD EOD files, Extranet Files.	Omkar Hatkar 22728682 / 9324939020 Hitesh Shah 22728264 / 9819555366 Der_Settlements@icclindia.com	Akshat Chaturvedi 22725898 / 8355861633
Equity Settlement/ Early pay-in of Securities / SLB/ Auction, Margin Benefit, Securities pay in / pay out (including securities EPI), EQ Cash Segment Delivery, OFS.	Avani Kulkarni 22725163/9930443439 Mrunal Amberkar 22725693/9930124629 CM_Settlements@icclindia.com	Akshat Chaturvedi
ICDM settlement	Shailendra Jain 22725822/8080360060 Mrunal Amberkar 22725693/9930124629 CM_Settlements@icclindia.com	22725898 / 8355861633
Margin utilization and RRM / Risk Team / RTRMS system for All Segments	Sandeep Kadam 22725186 / 8850083981 Vaibhav Jain 22728811 / 9022771056 risk.monitoring@icclindia.com / risk.iccl@icclindia.com	Sushant Majhi 9820218780
Fund settlement: Stamp duty files, Bank Narrations, Funds Pay in / Payout-EQ & EDX Segments, Bank Change for Cash segment Fund settlement	Rakesh Manraja 22728675 / 9820867967 Jigar Shah 22728331 / 9619245237 lccl.clearing@bseindia.com	Nimesh Mistry 22728521 / 9930124629
Commodities - Clearing and Settlement Commodities - Warehousing and Assaying	Mayur Prajapati 22728678 / 9925186816 Hitesh Shah 22728264 / 9819555366 commodity.warehousing@icclindia.com	Akshat Chaturvedi 22725898 / 8355861633
EGR Segment - Early pay-in / Settlement / Auction / Margin Reporting	Omkar Hatkar 22728682 / 9324939020 Hitesh Shah 22728264 / 9819555366 Der_Settlements@icclindia.com	Akshat Chaturvedi 22725898 / 8355861633
Business Development	Rahul Agarwal 9653659880 Nanda Parekh 22728905 / 7506058798 BD.iccl@icclindia.com	Jaymin Purohit 22728905 / 9699499435
Membership Related: New Membership/Change in Membership Type/ Surrender/ Collatral Segregation/Short Allocation /Response File / Internal Audit Report/Networth Submission.	Rajeev Ranjan 22728616 / 9326928649 Praveen Poojary 22728788 / 9820970415 Sneha Sahadevan 22725075 / 7507831350	Anita Bhatia 22728711 / 9820401382
Compliance	Vikas Jain 22725744 / 9167464206 ICCL.membership@icclindia.com	

2. Mutual Fund

Query Type	Escalation	Name of Official	Email ID	Contact No.
Subscription	Level 1	Raja venkatraman	raja.venkatraman@icclindia.c	7904182432
		Vikrant Sawant	vikrant.sawant@icclindia.com	022-22725747
		Aaron Andrandes	aaron.andrandes@icclindia.c	022-22725194
	Level 2	Jayesh Ashtekar	jayesh.ashtekar@icclindia.cor	022-22728233
	Level 3	Mehul Parikh	mehul.parikh@icclindia.com	022-22728510
Level 4	Akshat Chaturvedi	akshat.chaturvedi@icclindia.c	022-22725898	
Redemption/Switch	Level 1	Sampanna Mohandas	sampanna.mohandas@icclind	022-22728191
		Deep Talawadekar	deep.talawadekar@icclindia.c	022-22728924
	Level 2	Vishal Naik	vishal.naik@icclindia.com	022-22725168
	Level 3	Mehul Parikh	mehul.parikh@icclindia.com	022-22728510
	Level 4	Akshat Chaturvedi	akshat.chaturvedi@icclindia.c	022-22725898
Refund	Level 1	Mitali Sakpal	mitali.sakpal@icclindia.com	022-22725743
		Ravina Mahale	mahale.ravina@icclindia.com	022-22728042
		Megha Jain	megha.jain@icclindia.com	022-22728914
	Level 2	Vibhuti Sonkusare	vibhuti.sonkusare@icclindia.c	022-22728085
	Level 3	Mehul Parikh	mehul.parikh@icclindia.com	022-22728510
Level 4	Akshat Chaturvedi	akshat.chaturvedi@icclindia.c	022-22725898	
Funds Mapping	Level 1	Saba Ekramullah	saba.ekramullah@icclindia.co	022-22728858
		Janaki Muthukrishnan	janaki.muthukrishnan@icclind	022-22728943
		Rahul Mane	rahul.mane@icclindia.com	022-22725760
	Level 2	Ashfaqueali Kazi	ashfaqueali.kazi@icclindia.co	022-22728943
	Level 3	Mehul Parikh	mehul.parikh@icclindia.com	022-22728510
Level 4	Akshat Chaturvedi	akshat.chaturvedi@icclindia.c	022-22725898	

